

Strategy 1: Working With Patients & Families as Advisors (Tool 3)

Patient and Family Advisor Information Form

Name (First and Last): _____

Street Address: _____

City: _____ State: _____ ZIP Code: _____

Home phone: _____ Cell phone: _____ Email address: _____

Preferred contact (circle one): **Home phone** **Cell phone** **Email**

The following questions will help us get to know you better.

1. Are you a...
 - Patient
 - Family member of a patient
2. When was your care experience at this hospital? (Check all that apply.)
 - 2024 to current year
 - 2023
 - 2022
 - 2021
 - 2000 or before
3. What language(s) do you speak?

4. Which type of surgery was performed for you or your family member: (check all that apply)
 - Knee Replacement
 - Hip Replacement
 - Shoulder Replacement
 - Spine
 - Other:
5. We recognize that our patient and family advisors have busy lives. How much time are you able to commit to being a patient and family advisor? (Check one)
 - Less than 1 hour per month
 - 1 to 2 hours per month
 - 3 to 4 hours per month
 - More than 4 hours per month
6. Are you available to serve as an advisor for at least 1 to 2 years? (You can still be an advisor if you answer “no.”)
 - Yes
 - No
7. How do you want to help? I want to: (Check all of your interest areas)
 - Serve as a member of the patient and family advisory council. Potential advisory council members should be ready to commit to serving on the council for at least 1 to 2 years. The advisory council meets once every 3 month for 1 to 2 hours.
 - Help develop or review informational materials for patients and family members.
 - Help improve patient safety and the prevention of medical errors.
 - Help improve the patient and family role in care decision making.
 - Help improve the hospital facilities (for example, patient care areas, or family resource room).
 - Help educate or train hospital staff and clinicians.
 - Review procedures and provide input to improve the hospital admission process.
 - Provide input as we implement bedside shift report, where nurses who are going off duty share information with nurses coming on duty at the patient’s bedside.
 - Review procedures and provide input to improve transitions in care (for example, between hospital units or discharge from hospital to home).
 - Other issues (please describe):

